



Susan Mann, MS, PCC, GPHR

Seattle, Washington

Website: www.susanmann.com

Instagram: @penguinglow

[Linkedin.com/in/susanmannllc](https://www.linkedin.com/in/susanmannllc)

[Facebook.com/CoachSusanMann](https://www.facebook.com/CoachSusanMann)

Executive Coach | Facilitator & Speaker | People Strategy & Culture Consultant

Susan Mann has thirty years of senior leadership experience in banking, higher education, and philanthropy. She's dedicated her career to creating opportunities for people to grow. That passion has resulted in awards for designing, facilitating, and coaching in two leadership development programs and recognition for exemplifying the "Spirit of Diversity" and as a "Woman Changing the World".

Susan worked at the Bill & Melinda Gates Foundation from 2008 to 2015, serving as the director of the global learning and development team. She has a Master of Science in Management from Antioch University and a Bachelor of Arts in Psychology from the University of Washington. Susan was honored to serve as a Fulbright Senior Specialist and taught in the MBA program at the School of Business and Economics at the Universidade de NOVA in Lisbon, Portugal in May 2014.

Credentialed by the International Coach Federation (ICF), Susan works globally with individuals and teams to uncover obstacles and achieve personal and professional goals. Her programs and strategies are designed to optimize the strengths and success of every client. Susan holds certifications in numerous leadership and career development programs and tools including Dare to Lead™, EQi 2.0, and the Leadership Challenge Practices Inventory. In 2018, Susan was one of a small number of coaches selected by ICF to provide coaching to global UNICEF education executives.

Susan is on the Dare to Lead™ speaking team and trains and mentors people in Dr. Brené Brown's evidenced based work on courage, vulnerability, wholeheartedness, and empathy. Since 2012, Susan has been a senior faculty member, certified facilitator, and case consultant for Brené's programs.

An advocate of nature and conservation, Susan and her husband, Charles Bergman, have voyaged across six continents in search of rare birds and have seen all 18 penguin species in the wild. In 2016, Charles and Susan co-authored a book titled *A Penguin Told Me a Secret* dedicated to their first grandchild. Susan is a watercolor artist and enjoys creating colorful travel journals.

What clients say about working with Susan:

- *"High level knowledge and experience give you a lot of tools in your box, and an ability to be heard by many people regardless of level. It's unique to have that combined with an openness and approachable demeanor that made it easier to be vulnerable and brave."*
Chief Operations Officer, non-profit organization
- *"We built a strong rapport and our work felt very natural. You helped me unlock some very important insights that have led to shifts in my personal and professional life. You are an incredibly gifted coach."*
Director, Fortune 50 firm
- *"Susan is a wonderful coach - generous, positive, insightful. She has been an incredible companion and guide on the path to a better me."*
Faculty Member, university business school